

Agenda Date: March 20, 2008
Agenda Placement: Regular
Estimated Time: 10 min.
Continued Item: No

Board Agenda Item

TO: Air Pollution Control District Board

FROM: Terry Dressler, Air Pollution Control Officer

SUBJECT: Resolutions of Appreciation for Lillian Coony and Susan Norton

RECOMMENDATION:

Approve and present Resolutions of Appreciation to Lillian Coony and Susan Norton for their service as Office Technicians.

DISCUSSION:

After more than 10 years with the Air Pollution Control District serving as an Office Technician, Lillian Coony will retire on March 31, 2008. During her service, Lillian has provided administrative support to the Major Source and Engineering and Compliance Divisions.

Susan Norton will retire on March 31, 2008 after 9 ½ years as an Office Technician-Receptionist. Susan has been the “face” and “voice” of the District and administrative support to all Divisions.

We thank Lillian and Susan for their years of service and wish them well in their retirement.



RESOLUTION

Whereas, Lillian Kathleen Roberta Coony is a positive, optimistic and free-spirited employee of the Santa Barbara County Air Pollution Control District; and

Whereas, after more than 10 years as an Office Technician with the APCD, Lillian is retiring and moving with her husband to Australia to be close to her grandchild; and

Whereas, Lillian is known for her strong sense of teamwork and her cheerful willingness to volunteer to help out with tasks and assignments, whether they are part of her normal day-to-day workload or not; and

Whereas, Lillian is both tremendously dependable and possessing of strong attention to detail; she has continuously applied these admirable characteristics to making the ongoing operations of the APCD better for her having been here; and

Whereas, Lillian is a strong supporter of the APCD's mission and role in the community and has continuously demonstrated the best in customer service for clientele both inside and outside the agency to whom she has provided assistance; and,

Whereas, Lillian lives a rich life outside the APCD, creating her own beautiful jewelry, raiding thrift stores for bargains, and sailing around Santa Barbara Harbor and beyond with her family; and,

Whereas, her associates at the APCD will miss her infectious laugh, her joyful presence and her kind-hearted spirit.

Now, Therefore, it is hereby resolved that this APCD Board expresses its appreciation to Lillian Coony for her service and wishes her well in retirement.

Passed and Adopted by unanimous vote of APCD Board members present on March 20, 2008.

Attest

Clerk of the APCD Board

Lupe Alvarez, Chair
Resolution No. 08-04



RESOLUTION

Whereas, during her tenure, Susan Kay Norton has served as the cheerful face and voice of the Santa Barbara County Air Pollution Control District as the receptionist and Office Technician for over nine years ; and

Whereas, throughout her tenure Susan has warmly greeted and welcomed staff, permit holders and members of the public who work and conduct business at the Air Pollution Control District; and

Whereas, Susan has the uncanny ability to handle tricky and delicate situations and has assuaged the most difficult customers with her calm, collected demeanor and with sense of humor; and

Whereas, Susan has fulfilled her duties using a can-do attitude and going above and beyond in her work products, dealing with her peers and the business community in a courteous and respectful manner, thereby setting a high standard for internal and external customer service; and

Whereas, Susan is an avid traveler and thoroughly enjoys excelling in challenging games of probability; and

Whereas, her associates and numerous customers of the APCD will miss her competent service, professionalism, and quick comebacks.

Now, Therefore, it is hereby resolved that this APCD Board expresses its appreciation to Susan Kay Norton for her service and role in improving air quality in Santa Barbara County and wishes her the very best in her retirement and a royal flush with every deal.

Passed and Adopted by unanimous vote of APCD Board members present on March 20, 2008.

Attest

Clerk of the APCD Board

Lupe Alvarez, Chair
Resolution No. 08-