

D-12 Agenda Item:

Agenda Date: August 20, 2020

Agenda Placement: Admin. Estimated Time: N/A Continued Item:

Board Agenda Item

TO:

Air Pollution Control District Board

FROM:

Aeron Arlin Genet, Air Pollution Control Officer

CONTACT: Kristina Aguilar, CPA, Administrative Division Manager, (805) 961-8813

SUBJECT:

Application for Merchant Services Account with Bank of America

RECOMMENDATION:

Approve, ratify, and authorize the Air Pollution Control Officer to sign an application for merchant services with Bank of America for credit card processing services.

DISCUSSION:

On September 13, 1994, the Board of Supervisors adopted a resolution authorizing the acceptance of credit cards for payment of services provided by the County in accordance with Government Code section 6159. At that time, the District was a County Department and was covered under this resolution.

On December 20, 2018, your Board adopted a resolution authorizing the District specifically to accept credit cards, debit cards, or electronic funds transfers and to impose certain fees for the use of a credit or debit card or electronic funds transfer not to exceed the costs incurred by the District.

In May of 2020, the Santa Barbara County Treasury Office contacted District staff and recommended that the District establish its own separate merchant services account by the end of the fiscal year. Previously, the District had been included with the County's merchant services account with Bank of America. They made this recommendation due to the District being a separate entity from the County. This would allow the District to have its own merchant identification number which will make tracing credit card payments easier for accounting purposes. The District would also oversee its own Payment Card Industry (PCI) compliance and merchant fees from Bank of America.

Because the County requested that this be completed by fiscal year end, June 30, 2020, the Air Pollution Control Officer signed the Bank of America merchant services application on June 18, 2020, after consulting with District Counsel, to get the process started.

The Air Pollution Control Officer is requesting that your Board ratify that action and authorize the signing of the application.

FISCAL IMPACT:

There is no fiscal impact related to this ratification. Funds for credit card processing fees were included in the FY 2020-21 budget.

ATTACHMENT:

A. Bank of America Merchant Processing Application and Agreement

ATTACHMENT A

Bank of America Merchant Processing Application and Agreement

August 20, 2020

Santa Barbara County Air Pollution Control District Board of Directors

> 260 San Antonio Road, Suite A Santa Barbara, California 93110

MERCHANT PROCESSING APPLICATION AND AGREEMENT (Page 1 of 5)

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Bankof	America	

Client Initials 416

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260 N. San Antonio Rd.		Suite #:		City: Santa E	Barbara		State: CA	9	ip Code: 3110
DBA Address (No P.O. Box or Mall Address allowed. Provide official design of your location space by lessor if space is rented or leasing space.): 260 N. San Antonio Rd.	nation	Suite #:		City: Santa E	Barbara	1	State:	1	ip Code: 13110
Your Business Phone: (805) 961-8891		☐ Same		ess Phone	Oř	 (805) 961-88			
Your Fax Phone: (805) 961-8801		Method	of Receivi	ing Notice	of Chargebac	ks and Other I	Dispute	es:	
Your E-Mail Address; (Required for IP or TeleCheck) SIIVar(@sbcapcd.org	mer Service			er and Mail	Wahe	spute Manager site Address:		(05)	
* Please note that if Dispute Manager Only is selected, you must sign up for a comp	limentary Busi	ness Track /	Account and	check your D	enute Manager a	v.ourair.org	racaius n	otice of, and	challenge, Chargebacks and
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Please identify any software used for storing, transmitting, or proc	essing Car	d transac	tions or A	uthorizatio	n requests:			······	
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Home Address: 260 N. San Antonio Rd. Ste A	City: Sant	ta Barba	ara		State: CA	zip: 93110		Country:	
Owner Name:	D.O.B.:	5	Social Secu	ırity #:		Home Phone:			% of Ownership:
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Client Initials #16

⁴ If a Deferred Billing Month is indicated in the Deferred Billing Option box, these fees will initially be charged in that Deferred Billing Month; if no Deferred Billing Month is indicated, then these fees will be charged on the date

^{*} If a Deferred Billing Month is indicated in the Deferred Billing Month is indicated, then these fees will be charged on the date indicated on your first statement from us.

5 One-time fee applicable to each unit of your equipment that is (1) enabled for TransArmor Encryption, as part of the TransArmor Data Protection service or TransArmor Solution, (2) connected to a merchant point of sale network and (3) either a non-Verifone device, using the TransArmor Verifone Edition encryption method, or a Verifone device.

6 Authorization Fees apply to all Authorization attempts on both Sales Drafts and Credit Drafts (return transactions).

7 Notwithstanding any term or provision of the Program Guide (including Section 31 and Section 35 of the Program Guide) to the contrary, the PVA Service and Clover Security Plus are available to Level 3 Merchants and Level 4 Merchants. "Level 3 Merchant" means a merchant defined as a Level 3 Merchant under Card Organization Rules, which may include merchants that process less than 1 million Card transactions annually, at least 20,000 of which are e-commerce transactions.

A Notwithstanding any term or provision for the Clover Service in the Program Guide, or in the online Clover terms (including the End User License Agreement with Clover), that may be to the contrary: (a) Client will subscribe to all Service Plans from us, and not Clover, through the Clover App Market; (b) the Clover App Market includes that portion of the Clover Service website through which Third Party Services apps and/or Service Plans may be subscribed to or purchased; (c) each Service Plan includes all of the applications listed within the service description for that Service Plan; (d) the Clover Service terms in the Program Guide, not the Clover EULA, govern all Service Plans; and (e) fees for Service Plans will be disclosed on the Clover website or Clover App Market and will be charged by Clover on our behalf.

DBA Name: APCD Pricing Type: 0 0 1	Global Fee Table #			Loc. 1 of 1				
Visa/Mastercard/Discover Schedule Version: BAMS.MVD.S20.1.IC Gross	America	n Express OptBi	ue Schedule Versi	on:				
BAMSBBNoTCK2105 (7) ACQUIRING FEE SCI	HEDULE (cont'c	()	BAMSNa	at2203NoTCKEdit(ia)				
(Regardless of how we describe fees to you, all fees, including any that reference a Card Organization or Debit Ne	twork name in their description	on, are billed by and ow	red to Bank of America	Merchant Services.)				
Discount Fe	es e e e e e e e e e e e e e e e e e e							
Accept <u>all</u> Mastercard, Visa, Discover and Ame (presumed, unless any selections		Blue Transac	tions					
Mastercard Acceptance □ Accept MC Credit transactions only □ Accept MC Non-Debit Network Transactions only □ Accept WC Non-Debit Network Transactions only	Discover Network Acceptance ☐ Accept Discover Network Credit transactions only							
Pricing Method: ⁶ (Select One: All Discount Rates are charged based on Gross sales volume, not the number of transactions.)	Mastercard/ Visa/Discover/ American Express OptBlue Discount Rate	Mastercard/ Visa/Discover/ American Express OptBlue 2-Tier	Mastercard/ Visa/Discover/ American Express OptBlue 3-Tier	Mastercard/ Visa/Discover/ American Express OptBlue Interchange Plus ³				
Mastercard/Visa Interchange Plus (Key 0-273, 0-237, 0-274, 0-27L) Auto BB = P Auto RB = N		Optiblic 2-11er	Optoline 3-11er	G 549,564 (key-0) N 553,563 (key-0)				
Discover Interchange Plus (Key 0-234)								
American Express OptBlue IC Plus (Key 0-286)				☐ 57B (key-0)				
QUALIFIED VOLUME DISCOUNT RATES								
Mastercard Credit Discount Rate (440)		%	%	.15 %				
Visa Credit Discount Rate (444)	·	%	%	.15 %				
Discover Credit Discount Rate (984) American Express OptBiue Discount Rate (844)		%	%	.15 %				
American Express OptBlue Discount Rate (84A) Mastercard Non-Debit Network Discount Rate (690)		. %	% %	<u>%</u>				
Visa Non-Debit Network Discount Rate (694)	•	- %	% %	% %				
Discover Non-Debit Network Discount Rate (948)		%	%	<u>%</u>				
Regulated Mastercard/Visa/Discover Non-Debit Network Sales Discount Rate ¹ (27D)	%	%	%					
Regulated Mastercard/Visa/Discover Non-Debit Network Sales Transaction Fee ¹ (28C, 28D)		\$	\$					
Regulated Mastercard/Visa/Discover Non-Debit Network Sales Auth and Return Transaction Fee ¹ (0CD, 28D)	\$							
Discount Rate for Mastercard World/Visa Reward Sales (660, 664)			%					
Discount Rate for Discover Premium Sales (7AA)			%					
Mastercard Auth & Return Transaction Fee ⁵ (10A, 002) Visa Auth & Return Transaction Fee ⁵ (10D, 006)	 	\$	<u> </u>	<u>\$.10</u>				
Visa Auth & Return Transaction Fee ⁵ (10D, 006) American Express OptBlue Auth & Return Transaction Fee ⁵ (10P, 014)	<u> </u>	\$	- `	\$.10				
Discover Auth & Return Transaction Fee ⁵ (10J, 016)	•	\$	·····	\$.10 \$				
ADDITIONAL DISCOUNT RATES FOR MID-QUALIFIED VOLUME ² (Does not apply to Mastercard /Vis				•				
Addi Discount Rate for Mid-Qualified Mastercard/Visa Credit ² (810, 814)	Proposition of the Control of the Co		%					
Addl Discount Rate for Mid-Qualified Discover Credit ² (990)			%					
Addl Discount Rate for Mid-Qualified American Express OptBlue ² (81C)			%					
Addl Discount Rate for Mid-Qualified Mastercard/Visa Non-Debit Network ² (870, 874)			%					
Addi Discount Rate for Mid-Qualified Discover Non-Debit Network ² (968)	4		%	\$				
Discount Rate for Mid-Qualified Mastercard World/Visa Reward Sales (670, 674)			%					
Discount Rate for Mid-Qualified Discover Premium Sales (7AE) ADDITIONAL DISCOUNT RATES FOR NON-QUALIFIED VOLUME ²			%					
Addi Discount Rate for Non-Qualified Mastercard/Visa Credit ² Auto BB = P Auto RB = N (820, 824)	F							
Addl Discount Rate for Non-Qualified Discover Credit ² (994)		<u>%</u>	% %					
Addl Discount Rate for Non-Qualified American Express OptBlue ² (82A)		%	%					
Addi Discount Rate for Non-Qualified Mastercard/Visa Non-Debit Network ² (880, 864)		%	%					
Addl Discount Rate for Non-Qualified Discover Non-Debit Network ² (978)		%	%					
Discount Rate for Non-Qualified Mastercard World/Visa Reward Sales (680, 684)			%					
Discount Rate for Non-Qualified Discover Premium Sales (7AI)			%					
Mastercard Settlement (or per item) Fee (001, 002)	s	s	s I	s .10				
Visa Settlement (or per item) Fee (005, 006)		\$		s .10				
American Express OptBlue Settlement (or per item) Fee (013, 014)		\$		\$.10				
Discover Settlement (or per item) Fee (015, 016)	\$	\$		S				
Non-Qualified Interchange and Surcharge Fees (Key 0-340, 0-341, 0-20B, 0-35J) If value is 0%, Auto RB = N (Do not key FSC) If value is greater than 0%, Auto RB = M (Key FSC) Applies to Non-qualified Mastercard, Visa, Discover, American Express OptBlue Credit and/or Non-Debit Network Transactions. See the Program Guide for more details.	%							
SWIPED/NON-SWIPED — DISCOUNT RATES4								
Mastercard/Visa/Discover/American Express OptBlue/Debit Network Swiped Discount Rate (232) Auto BB = P Auto RB = N		%						
Mastercard/Visa/Discover/American Express OptBlue/Debit Network Non-Swiped Discount Rate (24D)		%						
Non-Swiped - Mastercard/Visa/Discover/American Express OptBlue/Debit Network Transaction Fee (24B)		· · · · · · · · · · · · · · · · · · ·						

MERCHANT PROCESSING APPLICATION AND AGREEMENT (Page 3 of 5)

Applies to Non-Debt Network Transactions identified by Issuers and Card Organizations as being subject to the June 29, 2011 Final Rule on Debit Card Interchange.

These rates are in addition to the above applicable Qualified Volume Discount Rate(s).

For each Visa, Mastercard, and Discover Card transaction you will be charged the applicable interchange rate set by Visa, Mastercard, or Discover (depending on the Card type used); plus an Assessment Fee as noted on your Interchange Rate Schedule. For each American Express Card transaction you will be charged the applicable Program Pricing for American Express OptBlue, plus an American Express Assessment Fee as noted on your Program Rate Schedule. These fees are in addition to any other fees, including any fees referenced on this Acquiring Fee Schedule. Note that the Discover Assessment Fee will increase to 0.14%, effective April 1, 2020, and the American Express Assessment Fee will increase to 0.16%, effective April 1, 2020, and the American Express Assessment Fee will increase to 0.16%, effective April 1, 2020, and the American Express Program Support fee of 0.45% and the Mastercard Acquirer Program Support Fee of 0.45% and the Mastercard Acquirer Program Support Fee of 0.85% will be billed to you as part of the Visa interrational Acquirer Fee of 0.45% and the Mastercard Acquirer Program Support Fee of 0.45% and the Mastercard Acquirer Program Support Fee of 0.45% and the Mastercard Acquirer Fee or your merchant statement. Please note that the Visa International Acquirer Fee will appear as "VS INTL ACQ FEE" and the Mastercard Acquirer Program Support Fee will appear as "MC Global Acquirer Fee" on your merchant statement. Additionally, effective April 1, 2020, the American Express Program Pricing rates for all non-U.S. issued cards will increase by 0.60% for the Discount Rate and Interchange Plus pricing methods.

Client Initials

Client Initials

Client Initials Client Initials AAG

MERCHANT PROCESSING APPLICATION AND AGREEMENT

(Page 4 of 5)

DBA Name: APCD

(7) ACQUIRING FEE SCHEDULE (cont'd) BAMSBBNoTCK2105

Loc. _1_ of BAMSNat2302NoTCKEdit(ia)

rdless of how we describe fees to you, all fees, including any that reference a Card Organization or Debit Network name in their descriptio

are billed by a	ind owed to Ban	k of A	merica Merc	hant Ser	vices.)				
DEBIT NETWORK RATES									
Debit Network Transactions (key 0-590, 0-593, 0-597, 0-587, 0.0014-180) ³	(018, 42R)	\$	0.30	\$	0.30	\$	0.30	\$	0.30
DISCOVER PASS THROUGH									
Discover Auth Fee ⁴	(10J)	\$		\$		8		s	
Discover Settlement (or per item) Fee	(015, 016)	\$		\$		\$		s	

Other Fees

Card Organization Fees												
Mastercard Cross Border Fee USD	(605)	0.60%	Mastercard Network Access Settle Fee	(60M)	\$0.0195							
Mastercard Cross Border Fee Non-USD	(606)	<u>1.00</u> %	Mastercard Kilobyte Fee	Key 0-278)	s 0.0035							
Mastercard AVS Card Not Present Fee	(10Z)	<u>\$ 0.01</u>	Visa Acquirer Processing Fee Credit - Domestic	(04H)								
Mastercard Acquirer AVS Billing	(0FB)	\$ <u>0.01</u>	Visa Acquirer Processing Fee DB/PP - Domestic	(04J)	s 0.0155							
Mastercard Processing Integrity Fee - Pre-Auth	(03H)	<u>\$ 0.045</u>	Visa Acquirer Processing Fee Credit - International	(04M)	s 0.0395							
Mastercard Processing Integrity Fee - Undefined Auth	(031)	<u>\$ 0.045</u>	Visa Acquirer Processing Fee DB/PP - International	(04N)	s 0.0355							
Mastercard Processing Integrity Fee - Final Auth	(03J)	<u>0.25</u> %	Visa BASE II Credit Voucher Fee Credit - Domestic	(47P)	s 0.0195							
Mastercard Processing Integrity Fee - Final Auth Minimum	(03K)	<u>\$ 0.04</u>	Visa BASE II Credit Voucher Fee DB/PP - Domestic	(470)	s 0.0155							
Mastercard Transaction Processing Excellence Fee – Excessive Authorization Attempts ⁶	(03T)	s 0.10	Visa BASE II Credit Voucher Fee Credit - International	(48P)	\$0.0395							
• • • • • • • • • • • • • • • • • • •	(031)	3	Visa BASE II Credit Voucher Fee DB/PP - International	(480)	\$ <u>0.0355</u>							
Mastercard Processing Excellence Fee - Nominal Amount Authorizations ⁷	(03U)	<u>\$_0.045</u>	Visa BASE II System File Fee	(47N)	\$0.0018							
Mastercard Processing Integrity Fee - Detail Report	(03L)	\$ <u>0.017</u>	Visa International Service Assessment Fee Base	(22A)	<u>1.00</u> %							
Mastercard License Volume Fee¹	(818)	<u>0.0061</u> %	Visa International Service Assessment Fee Enhanced	(22Z)	<u>1.40</u> %							
Mastercard Merchant Location Fee	(Key 0-24I)	\$ 1.25	Visa Zero Amount + AVS Fee	(10X)	<u>\$ 0.025</u>							
Mastercard Account Status Inquiry Service Interregional Fee	(11G)	\$ <u>0.03</u>	Visa Zero Amount Fee	(10Y)	s 0.025							
Mastercard Account Status Inquiry Service Intraregional Fee	(11H)	\$ <u>0.025</u>	Visa Misuse of Auth Fee	(04G)	\$ <u>0.09</u>							
Mastercard CVC 2 Fee	(11M)	\$ <u>0.0025</u>	Visa Zero Floor Limit Fee	(041)	\$ <u>0.20</u>							
Mastercard Auth Suspect Fraud Reversal Rebate	(03N)	<u>\$ 0.015</u>	Visa Partial Auth Non-Participation Transaction Fee	(12D)	<u>\$ 0.01</u>							
Mastercard Digital Enablement Fee	(24E)	0.01%	Visa Transaction Integrity Fee	(238)	s <u>0.10</u>							
Mastercard Global Travel Transaction Program B2B Fee	(22W)	1.57 _%	Visa Late Acceptance or No Response to Dispute Fee	(25R)	\$ <u>0.50</u>							
Mastercard Freight Program Fee	(24W)	0.50%	Visa Late Response to Dispute Fee	(25V)	<u>\$ 1.35</u>							
Mastercard SecureCode™ (Identity Check™) 1.0 Fee5	(03E)	\$ 0.03	Visa Staged Digital Wallet Fee	(24H)	s 0.10							
Mastercard SecureCode™ (Identity Check™) 2.0 Fee5	(48Q)	0.01%	Visa Fixed Acquirer Network Fee (Key 0-NF1, F	(ey 0-NF2)	Rate Schedule							
Mastercard Interchange Compliance Downgrade Fee	(24X)	s <u>0.15</u>	Visa Int'l Acquirer Fee (for MCC codes 5962, 5966, 5967 only)	(22F)	<u>0.45</u> %							
Mastercard Claims Manager Fee		4.25	Discover Data Usage Fee	(22E)	\$ <u>0.0195</u>							
(Dispute Case Fee Mastercard DMS) ⁸	(48L)	\$ 1.35	Discover Network Auth Fee	(0BC)	\$ <u>0.0025</u>							
Mastercard Network Access Auth Fee	(0B4)	\$ <u>0.0195</u>	Discover International Service Fee	(22H)	<u>0.80</u> %							

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Chargeback Fee	(205,725,20L) \$	<u> 25.00</u>
Mastercard/Visa/Discover/American Express V (10B, 10E, 10K, 10Q, 039, 03A, 049,		0.95
Mastercard/Visa/Discover/American Express E (03B, 07B, 03C, 07C, 04B, 04C, 06B, 06C, 07B, 07C, 405, 406, 407, 408, 435)		0.10
American Express Direct Auth Fee	(10P) \$	
American Express Direct Transaction Fee	(013) \$	
ACH Reject Fee	(401) \$	<u> 25,00</u>
Batch Settlement Fee	(227) \$	
EBT	(18E, 18I, 02X, 18H) \$	0.15
Mastercard Global ePricing Service	(897)	%
Visa Global ePricing Service	(898)	%
Monthly Funding Advantage ²	(158)	%
American Express Sales Discount ²	(164)	%
Discover Sales Discount ²	(170)	%
Other:	()\$	

**Processing Fees** 

Additional Fees (If Applicable)								
Other:	(	)	\$					
Other:	· (	)	\$					
Other:		)	%					
Other:	(	)	%					

### **Card Reader Statement Credit**

Card Reader Statement Credit (96U) \$

You will be charged the applicable pass-through fees from the Debit Networks, plus any other fees indicated on this Acquiring Fee Schedule.

This fee is based on a good faith effort to recover and allocate among our customers Mastercard's annual fees for licensing and third party processing and calculated by multiplying your settled Mastercard dollar volume by the above percentage rate (which rate may be adjusted to reflect changes in those Mastercard fees and/or our allocation).
 Applicable only to monthly billing and will be assessed on monthly Gross sales volume, not the number of transactions.

Authorization Fees apply to all Authorization attempts on both Sales Drafts and Credit Drafts (return transactions).

The Mastercard SecureCode™ (Identity Check™) 1.0 Fee applies to Identity Check verification requests that use the 3D Secure 2.0 Protocol, whereas the Mastercard Identity Check™ 2.0 Fee applies to Identity Check verification requests that use the 3D Secure 2.0 protocol. Mastercard Identity Check is an optional service for E-Commerce merchants that allows for an additional level of shopping security by requiring cardholders to enter additional loy-in credentials that are verified by the issuer when completing an online sale (if the issuer participates in the service). Note that the Mastercard SecureCode (Identity Check 1.0 Fee will increase to \$0.05, effective April 1, 2020.

Check) 1.0 Fee will increase to \$0.05, effective April 1, 2020.

Fee assessed on each declined authorization after 20 previously declined attempts have been made on the same card number at the same merchant location in a 24-hour period. Each excessive authorization attempt will also be assessed the Mastercard Processing Integrity Fee — Detail Report.

Fee assessed on each approved, card not present authorization that is submitted for \$1 or less and then subsequently reversed in an effort to validate card status. Each nominal amount authorization also be assessed the Mastercard Processing Integrity Fee — Detail Report.

Fee assessed on each Mastercard incoming chargeback.

MERCHANT PROCESSING APPLICATION AND AGREEMENT (Page 5 of 5) DBA Name: APCD Loc. _1_ of BAMSBBNoTCK2105 (7) ACQUIRING FEE SCHEDULE (cont'd) BAMSNat2302NoTCKEdit(ia) (Regardless of how we describe fees to you, all fees, including any that reference a Card Organization or Debit Network name in their description, are billed by and owed to Bank of America Merchant Services.) **Early Termination** Note: See Part III, Section A.3 of the Program Guide and the terms below for complete information. If you are not a Group Member or if the Group Owner Agreement is not in effect, the first two paragraphs under the heading "Liquidated Damages", contained in Part IV, Section A.3 of the Program Guide, remain in full force and effect. If you are a Group Member and the Group Owner Agreement is in effect, those first two paragraphs are hereby deleted in their entirety.

Notwithstanding the foregoing, any early termination fees or liquidated damages set forth or referenced in this MPA, the Program Guide, or elsewhere in the Merchant Agreement do not apply to Client if Client generates less than \$2 million in Card or electronic commerce transactions each year. For the avoidance of doubt, to the extent of a conflict between the previous sentence and any other provision of this MPA, the Program Guide, or the Merchant Agreement, the previous sentence shall govern. **WEX Full Acquiring Fees Buypass Fees** Fleet Fees WEX Auth Fee Datawire Micronode ☐ Yes Datawire Micronode Monthly Fee ☐ No WEX Chargeback (0D4) \$ Fleet One Reversal Disc' **WEX Sales Discount Auth Fee** (843)**Authorization Fees** (840)(0B2) **WEX Chargeback WEX Refund Discount** Voyager (10W) \$ WEX (Non-Full Svc) (0D4) \$_ (29H) Fee (841)FleetCor® **Other Payment Fees WEX Chargeback Discount WEX Retrieval** Voyager: **Auth Fee** (0B3) (291)(842)Sales Disc't Rate (766) = __% Credit Disc't Rate Please read this Merchant Processing Application and Agreement (together with its attachments and schedules and the About Merchant's Business Document, the "MPA" or "Merchant Processing Application") and the Merchant Services Program Guide ("Program Guide") in their entirety. Together, they describe the terms under which Banc of America, N.A. ("Bank" and, together with Processor, "we", "us", "our", or "Servicers") will provide Services to the above-named Client ("Client"). This ("Parcessor") is and Provide Services to the above-named Client ("Client"). This ("Parcessor") is and Provide Services to the above-named Client ("Client"). This ("Parcessor") is and Provide Services to the above-named Client ("Client"). This ("Parcessor") is and Provide Services to the above-named Client ("Client"). This ("Parcessor") is and Provide Services to the above-named Client ("Client"). The Above Program Rate Service of the Above Program Rate Service of the Research of the Research Research ("Services") is an advanced to the Research Research ("Services") is a service of the Research Research ("Services") in the Research ("Services") is a service of the Research ("Services") in the Research ("Services") is a service of the Research ("Services") in the Research ("Services") is a service of the Research ("Services") in the Research ("Services") is a service of the Research ("Services") in the Research ("Services") is a service of the Research ("Services") in the Research ("Services") is a service of the Research ("Services") in the Research ("Services") in the Research ("Services") is a service of the Research ("Services") in the Research ("Services") in the Research ("Services") is a service of the Research ("Services") in the Research ("Services") is a service of the Research ("Services") in the Rese (8) AGREEMENT APPROVAL enroll in Dispute Manager, Client will not be able to challenge Chargebacks or address other types of disputes (other than via mail, if Client elected that option for its Merchant Account).

IMPORTANT NOTICE. Bank of America Merchant Services (BAMS) is a joint venture formed by Bank of America, N.A. and First Data Corporation, a subsidiary of Fiserv, Inc. On July 29, 2019, Bank of America and First Data, now Fiserv, publicly announced they will conclude their joint venture arrangement in June 2020. As part of the two companies' joint venture wind down efforts, your agreement with Banks of America Merchant Services will be allocated to one of its owners — either Bank of America or Fiserv — in June 2020. The services that you receive under your agreement with BAMS will remain in effect during and beyond wind down efforts in accordance with the terms of the agreement.

Client certifies, under penalties of perjury, that the federal taxpayer identification number and corresponding filling name provided herein are correct.

THIS MPA AND THE MERCHANT AGREEMENT HAVE BEEN AGREED TO AND EXECUTED BY BAMS AND BANK, WITHOUT SIGNATURE, AND HAVE BEEN AGREED TO AND EXECUTED BY CLIENT AS OF THE DATE SHOWN BELOW. Client's Business Principal: Please sig PROCESSOR: **Banc of America Merchant Services, LLC** Bank of America, N.A. By: Banc of America Merchant Services, LLC, pursuant to a limited power of attorney CARD BANKING INFORMATION **ACCOUNT ONE (MANDATORY) ACCOUNT TWO (OPTIONAL)** First/Last Contact Name: Allen Salas First/Last Contact Name: Diane Saavedra Phone #: 8887151000 Phone #: 8887151000 Bank Name: Bank of America Bank Name: Bank of America Account Name: County of Santa Barbara Account Name: Santa Barbara County ABA#: 121000358 ABA#: 122000661 Account #: 1447650070 Account #: 1447750164

For each Settlement Account listed above, please attach a voided check for the Settlement Account or a letter from the financial institution where it is maintained (if other than Bank) on that financial institution's letterhead and signed by one of its officers that includes its typed ABA number and the typed Settlement Account Number. If you list two accounts, we will endeavor to use Account One for credits (i.e., amounts paid to you) and Account Two for debits (i.e., amounts paid to us). However, pursuant to the terms of the Merchant Agreement, Account One and Account Two is the Settlement Account and we may exercise, with respect to both Account One and Account Two, all rights related to the Settlement Account arising under the Merchant Agreement, including by way of example and without limitation debiting and crediting both Account One and Account Two for all amounts arising in connection with the Merchant Agreement.

(9) PERSONAL GUARANTY AND CONSENT TO REVIEW CREDIT REPORTS
In exchange for acceptance by Banc of America Merchant Services, LLC and Bank of America, N.A. (each individually a "Guaranteed Party" and collectively the "Guaranteed Parties") of the Merchant Agreement, the undersigned ("Guarantor") unconditionally and irrevocably guarantees the full payment and performance of the Client's obligations under the Merchant Agreement, the undersigned ("Guarantor") unconditionally and irrevocably guarantees the full payment and performance of the Client's obligations under the Merchant Agreement, and payment of all sums due thereunder, and in the event of default, hereby waives notice of default and agrees to indemnify the other parties for any and all amounts due from Client under the Merchant Agreement. Guarantor understands that this is a guaranty of payment, and not of collection, and that the Guaranteed Parties are relying upon this Personal Guaranty and Consent to Review Credit Reports in entering into the Merchant Agreement. In addition to the foregoing, I authorize the Guaranteed Parties to obtain of whether to provide services to Client and this Personal Guaranty and Consent to Review Credit Reports. I also consent to the Guaranteed Parties obtaining, using, reviewing, and sharing Credit Reports in connection with any review, maintenance, modification, renewal, or extension of the MPA or this Personal Guaranty and Consent to Review Credit Reports.

Signature (Please sign below): Signature (Please sign below): Signature (Please sign below):

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